

TERMS AND CONDITIONS (BUS & BOAT):

Tickets: The ticket is valid for 24/48/72 hours from the first departure. You should keep your tickets as replacements will not be possible. Look after your ticket. In case you lose it you cannot travel. You must show or purchase your ticket when getting on a vehicle. Passengers found travelling without a valid ticket will be charged the full Hop on Hop off fare. You will not be permitted to use any Giraffe Hop on Hop off service, unless you have a valid ticket for the entire journey you wish to make. The funicular ticket (sold as part of the funicular combo ticket) can be retrieved at the Official Hop on Hop off kiosk at Erzsébet tér.

Children, Students: Children may travel free. A child is defined as being aged from 0-6 years. Children must be accompanied by an adult at all times. Students with international student card get a discount.

Departure Points and Times: The Company endeavours to provide departure points and times for the service which are as accurate as possible. However the Company reserves the right to vary such departure points and times without further notice as circumstances require.

Routes: The Company reserves the right to deviate from the route of a service in the event of marches, parades, or where reasonably prudent to do so in the light of circumstances beyond the Company's control. The Company also reserves the right to provide English live-guided tour, as circumstances require. Departures may be delayed or terminated under extreme weather conditions.

Buses: The Company reserves the right to operate open-top double decker buses, or regular buses from time to time. The Company operates a timetabled service and reserves the right, for safety reasons, to refuse your access to travel on a particular departure. For safety reasons you are required to remain seated on the upper deck while the bus is in motion.

As we operate a Hop on Hop off service, seats cannot be guaranteed on either deck. Boarding depends on free capacity. Arrival/Departure times can change due to traffic conditions.

Boat: In case of unforeseen circumstances the Company is not obligated to refund the price of your ticket. Seats cannot be guaranteed. Boarding depends on free capacity. No boat tour at high water level.

Refunds: Any application for a refund must be made to the Company's office at H-1061, Budapest, Andrásy út 2. (tickets must be enclosed).

Accident or Loss: Please take care of all personal property while travelling at all times. The Company will not be liable for any loss, damage, delay, inconvenience, or direct or consequential loss, however caused, unless due to our employees negligence, in which case our liability is limited to damages (except for death or personal injury) to a maximum of the refund of the ticket price.

Alcohol, cigarettes, sweets: The consumption of alcohol, cigarettes, ice cream (or other liquid product) is prohibited on the bus during the entire journey!

Baby carriage, Handicapped travel: The service only available on our MAN and Volvo double decker buses and applies only to manual wheelchairs. Please take your child out of the pram when boarding.